





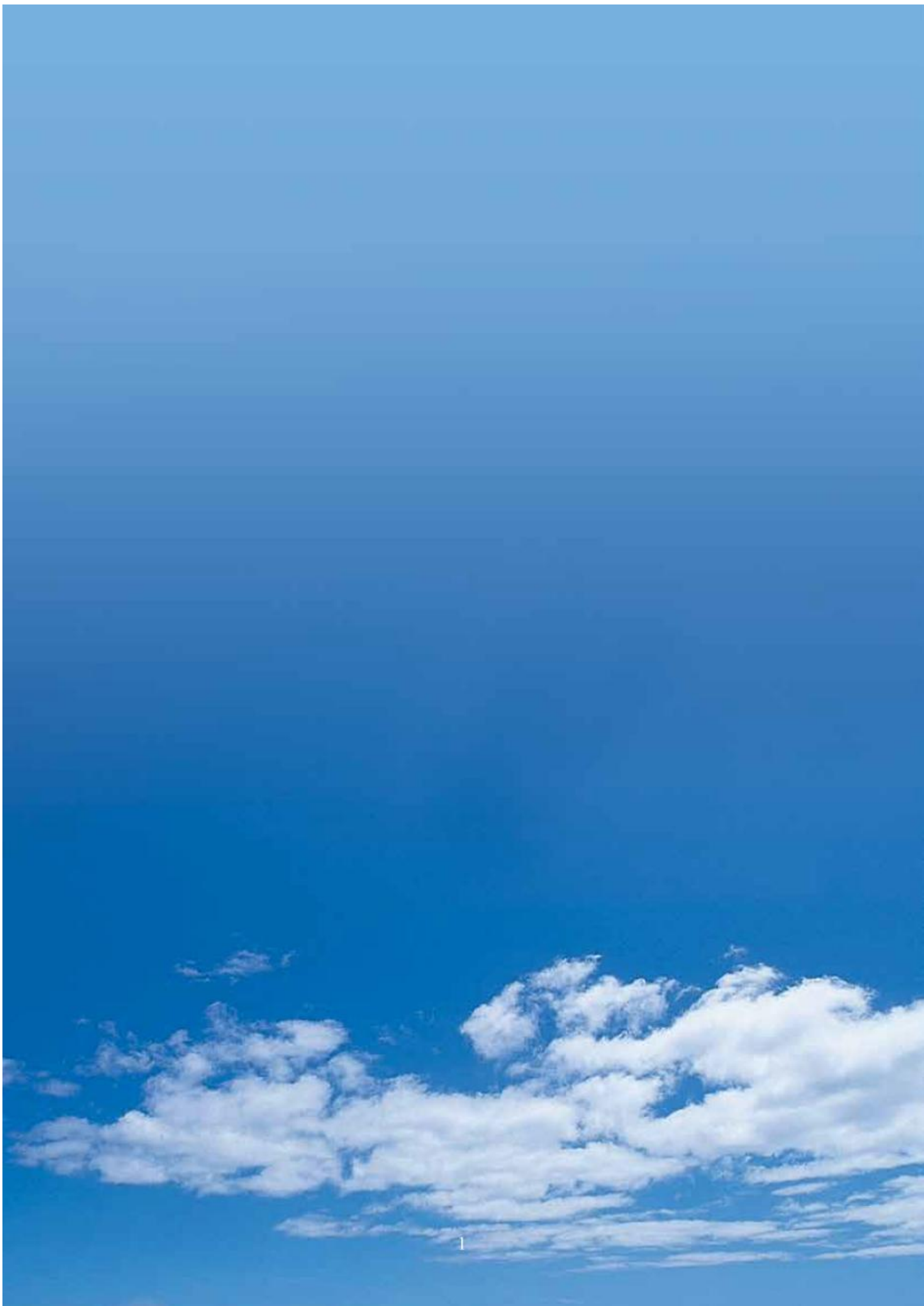
**HITACHI**  
Air conditioning solutions

**台灣日立江森自控股份有限公司簡介**  
Johnson Controls-Hitachi Air Conditioning Taiwan Co., Ltd.

**CUSTOMER  
DRIVEN**



**ONETEAM**



# 經營理念

## Management Philosophy



董事長 / 黃葉寶鳳  
CHAIRMAN : Pao Fong-Huang Yeh

台灣日立江森自控股份有限公司承繼「日立」與「江森自控」兩家全球知名百年企業之優良文化，共同分享兩家企業的經營理念及核心價值。

- (1)「日立」的精神為「誠、和、開拓者精神」，「誠」代表製品的誠意與信賴，透過全面嚴格的品管過程，提供客戶最佳的產品。「和」是致力於營造組織和諧氣氛與機會均等，凝聚員工成為強大的團結力量。「開拓者精神」秉持繼往開來，先憂後樂及不斷突破的精神，永續經營，貢獻社會。
- (2)「江森自控」的五大核心價值：
  - 誠信至上-我們承諾誠實和透明，我們遵循最高的誠信標準並對所做的承諾負責。
  - 目標導向-透過我們所提供的解決方案、做好我們在社會上的職責、開展業務並承諾保護人類和環境讓世界更美好。
  - 客戶為尊-客戶的成功就是我們的成功，我們的長期策略關係是提供獨到的見解並提供客戶最佳體驗和解決方案。
  - 聚焦未來-我們創新和持續發展文化驅使我們在解決今天的挑戰同時，也會不斷地問自己「接下來該做什麼」。
  - 團結一心-我們是一個團隊，透過協同工作來創造有目的解決方案，進而推動世界往前邁進。



總經理 / 橫山 英範  
PRESIDENT : Hidenori Yokoyama

Johnson Controls-Hitachi Air Conditioning Taiwan Co., Ltd (JCH-TW) builds on the long histories of two well-recognized global conglomerates, Hitachi and Johnson Controls. The new company upholds the corporate philosophies and core values of both a-century-old enterprises.

- (1)The spirit of Hitachi is sincerity, harmony, and pioneering spirit.
  - Sincerity. Rigorous quality control brings about superior products for customers in reflection of our reliability and sincerity.
  - Harmony. Both harmony and equal opportunities are highly valued so that employees can come together to strive for the best.
  - Pioneering Spirit. Breakthroughs in the status quo is how JCH-TW embodies its pioneering spirit and contributes to the society.
- (2)Johnson Controls has five core values:
  - Integrity first. We promise honesty and transparency. We uphold the highest standards of integrity and honor the commitments we make.
  - Purpose-led. We believe in doing well by doing good and hold ourselves accountable to make the world a better place through the solutions we provide, our engagement in society, the way we do business, and our commitment to protect people and the environment.
  - Customer Driven. We win when our customers win. Our long-term strategic relationships provide unique insights and the ability to deliver exceptional customer experiences and solutions.
  - Future focused. Our culture of innovation and continuous improvement drives us to solve today's challenges while constantly asking 'what's next'.
  - One team. We are one team, dedicated to working collaboratively together to create the purposeful solutions that propel the world forward.

# 公司概況

History



1960年代，台灣企業名人周煥璋先生、許明傳先生於1963年設立「協立電機股份有限公司」，1965年接受日本株式會社日立製作所的投資及技術合作，更名為「台灣日立股份有限公司」。為了技術深植台灣，本著取之於斯用之於斯的經營理念，五十多年來不斷擴建廠房、吸收人才、員工人數成長到2000多名，增加在地就業機會。為求多角化經營讓企業持續成長，展開集團化經營模式，於1996年起在菲律賓設立子公司，並開始海外投資發展，不斷延伸經營領域，立足台灣、放眼世界。2015年母公司日立AP與江森自控攜手合作，本公司成為江森自控集團一員，並於2017年更名為「台灣日立江森自控股份有限公司」，結合之後本公司擁有廣泛的全球銷售網絡、種類最多的空調產品，提供消費者最多元的頂級空調產品與技術。

Hsieh-Li Electric Co., Ltd, founded by H.C. Chou and M.C. Hsu in 1963, was the predecessor of "Taiwan Hitachi." Two years later, it was invested by Hitachi Group and technical cooperation with Hitachi started shortly afterwards. The name of the company was thus changed to Taiwan Hitachi.

Over the past five decades and counting, Taiwan Hitachi, and now JCH-TW, has been committed to giving back to Taiwan by imparting technology to our people, expanding our facilities, and creating job opportunities. As of today, we have more than 2,000 employees across Taiwan.

To grow and diversify our business, JCH-TW built a plant and subsidiaries in the Philippines in 1996. Since then more and more overseas investments have been made. Our idea is to root in Taiwan and think globally.

In 2015, Johnson Controls and Hitachi Group joined hands to form a new corporation and Taiwan Hitachi was thus incorporated into the Johnson Controls family. Later in 2017, the company name Johnson Controls-Hitachi Air Conditioning Taiwan was officially adopted.

We are convinced that after such an unprecedented change we can offer customers more diversified AC products and ideal solutions through our expanded network worldwide and varied product lines.

# 環境政策

## Environmental Policy

本公司為冷凍空調專業製造廠，自1997年導入ISO14001環境管理系統，將環境管理制度化、文件化、系統化；透過P-D-C-A循環管理模式及持續改善精神，以降低對環境產生之衝擊。

本公司秉持『珍愛地球、深耕台灣』的理念，從產品的研發、原料選擇、製造組裝、品質檢驗、運搬倉儲至使用後的廢家電回收等過程，全體同仁皆上下齊心於控管污染物的產生及處理，以期達成維護環境的理念宣言——「珍愛地球、節能減碳」。在穩健的經營體制以及善盡企業社會責任的誠意下推動ISO14001環境管理系統，我們承諾做到：

- 符合環保法規、持續環境改善
- 推動節能減碳、開發綠色產品
- 戮力污染預防、削減廢棄物量
- 普及環保意識、落實環保教育

Since 1997, the system of environmental management ISO14001 has been introduced into JCH-TW for environmental performance and sustainable operations. Reducing environmental impacts has also been achieved through the PDCA model and continuous improvement.

Upholding the rationale “Cherish the Earth, Commit to Taiwan,” all of our people are dedicated to waste treatment. We have worked from R&D, material selection, assembly, quality control, logistics, to waste recycling in order to live up to the objective of cherishing the Earth and reducing carbon emissions. With solid business foundation and efforts to fulfill our CSR, we have made a commitment to observe the environment management system ISO14001:

- Abide by relevant regulations and continue environmental protection.
- Reduce carbon emissions and develop green products.
- Prevent pollution and decrease waste amount.
- Advocate environmental protection and educate the public.



# 歷史沿革

## Company History

民國	西元	月份	歷史沿革
106	2017	10	「台灣日立股份有限公司」更名為「台灣日立江森自控股份有限公司(JCH-TW)」 「台灣日立綜合空調股份有限公司」更名為「台灣日立江森自控空調設備販賣股份有限公司」
105	2016	8	蟬聯「天下企業公民獎」外商企業組第一名
		5	「台灣日立(菲律賓)股份有限公司(HAPP)」更名為「台灣日立江森(菲律賓)股份有限公司(JCH-PH)」
		5	與江森自控共同攜手YORK商用離心式冰水機在台上市
104	2015	10	日立AP與Johnson Controls合資成立 Johnson Controls-Hitachi Air Conditioning公司
		8	榮獲「天下企業公民獎」外商企業組第一名
		4	慶祝台灣日立創立50週年，擴大舉辦酒會及員工聯歡大會
103	2014	11	榮獲日立集團「Inspiration of the Year Global Award 2014」CSR 賞
		8	榮獲「天下企業公民獎」外商企業組第三名
102	2013	10	與台北科技大學共同籌設「智慧空調研發與體驗中心」MOU簽訂
101	2012	11	榮獲日立製作所精選環保工廠之認定
		11	榮獲行政院勞委會「冷凍空調技術士技能檢定即測即評及發證測試場地」評鑑合格
		7	榮獲日立製作所「GREEN21大獎」環境管理&交流部門 優秀獎表彰
100	2011	7	行政院 吳敦義院長蒞臨桃園工廠見證「MIT微笑標章產品突破40萬台」
99	2010	8	獲得行政院勞委會「冷凍空調裝修職類甲乙丙級技術士技能檢定術科測試場地」評鑑合格
97	2008	12	高階變頻渦卷式壓縮機廠正式落成啟用及品保試驗大樓正式落成啟用
		11	投資「台灣日立國際物流股份有限公司(HBT)」
96	2007	1	設立(HAPP)宿霧分公司
95	2006	6	榮獲日立製作所2005年度「i.e.HITACHI計劃II」表彰
		5	新e服務中心正式成立
94	2005	11	「台日科技(蘇州)有限公司(TATS)」更名為「日立空調科技(蘇州)有限公司(HATS)」
		7	BAAN ERP正式啟用
		5	榮獲日立製作所 2004年度「i.e.HITACHI計劃II」表彰
		1	「台灣日立(蘇比克)股份有限公司」與「日立空調販賣(菲律賓)股份有限公司」合併，同時更名為「台灣日立(菲律賓)股份有限公司(HAPP)」
93	2004	3	設立「台日科技(蘇州)有限公司(TATS)」
92	2003	11	投資「日立空調系統(香港)有限公司(HACS-HK)」投資「日立空調系統(上海)有限公司(HACS-SH)」
		9	投資「廣州日立壓縮機有限公司(HCPG)」
		1	投資「青島海信日立空調系統有限公司(HAPQ)」
91	2002	11	獲選經濟部工業局環境績優指標示範工廠
		7	壓力容器指令 PED (Pressure Equipment Directive)認證取得
90	2001	11	投資「廣州日立冷機有限公司(HAPG)」
		10	e 服務中心正式成立
89	2000	10	成立「台灣日立綜合空調股份有限公司」
		1	設立「日立空調販賣(菲律賓)股份有限公司」
87	1998	4	蘇比克工廠正式落成啟用
85	1996	7	設立「台灣日立(蘇比克)股份有限公司」
84	1995	11	桃園工廠榮獲五星獎殊榮，副島總經理蒙李總統接見表揚。
83	1994	4	桃園工廠渦卷式壓縮機廠正式落成啟用
		3	投資「上海日立家用電器有限公司(SHHA)」
82	1993	10	設立嘉義分公司
80	1991	10	設立彰化分公司
		4	桃園工廠馬達廠正式落成啟用
79	1990	11	設立桃園分公司
75	1986	12	桃園工廠正式落成啟用
72	1983	11	設立台南分公司
71	1982	3	經濟部商品檢驗局評定新莊工廠為「品管甲級工廠」
62	1973	3	中央標準局評定新莊工廠為「正」字產品工廠
60	1971	1	設立台中分公司
58	1969	1	設立高雄分公司
54	1965	4	與日本日立製作所合資及技術合作，正式更名為「台灣日立股份有限公司」
53	1964	12	新莊工廠正式落成啟用
52	1963	12	周煥璋先生、許明傳先生等創立「協立電機股份有限公司」

# 投資事業群

Related Enterprise

- ◎ 台灣日立江森自控空調設備販賣股份有限公司  
Johnson Controls-Hitachi Air Conditioning Sales  
Taiwan Co., Ltd.  
台北市中山區10487南京東路三段63號  
TEL: (02) 2508-3311 FAX: (02) 2508-0090
- ◎ 江森自控日立空調台灣(英屬維爾京群島)股份有限公司  
Johnson Controls-Hitachi Air Conditioning Taiwan  
(BVI) Co., Ltd.
- ◎ 台灣日立江森(菲律賓)股份有限公司  
Johnson Controls-Hitachi Air Conditioning  
Philippines, Inc.  
No.1A, Binictican Drive, Subic Bay Industrial Park  
Pahse II Subic Bay Freeport Zone, Philippine  
TEL: (6347) 252-1133 FAX: (6347) 252-1600
- ◎ 江森自控日立萬寶空調(廣州)有限公司  
Johnson Controls-Hitachi Wanbao Air Conditioning  
Guangzhou Co., Ltd.  
廣州市從化城鰲大道東路1108號  
TEL: 002-86-20-8786-2838  
FAX: 002-86-20-8786-2718
- ◎ 江森自控日立萬寶壓縮機(廣州)有限公司  
Johnson Controls-Hitachi Wanbao Compressor  
Guangzhou Co., Ltd.  
廣州市從化城鰲大道東路1086號  
TEL: 002-86-20-8786-1360  
FAX: 002-86-20-8786-1808
- ◎ 青島海信日立空調系統有限公司  
QingDao Hisense Hitachi Air-Conditioning Systems  
Co., Ltd.  
青島市經濟技術研發區前灣港路218號  
TEL: 002-86-532-8087-8869  
FAX: 002-86-532-8676-1308
- ◎ 台灣日立物流股份有限公司  
Vantec Hitachi Transport System (Taiwan) Ltd.  
台北市10483中山區松江路237號10樓  
TEL: (02) 2518-5700 FAX: (02) 2518-5815
- ◎ 綠電再生股份有限公司  
E&E Recycling Co., Ltd.  
台北市中正區中華路一段39號17樓  
TEL: (02) 2381-8000 FAX: (02) 2381-9000

# 分支機構

Branch Office

- ◎ 總公司：台北市中山區10487南京東路三段63號  
TEL：(02) 2508-3311 FAX：(02) 2508-0090
- ◎ 桃園工廠：桃園市蘆竹區33852內厝里內溪路29號  
TEL：(03) 324-4711 FAX：(03) 324-2824
- ◎ 新莊工廠：新北市新莊區24252化成路51號  
TEL：(02) 2994-3131 FAX：(02) 2992-3013
- ◎ 桃園分公司：桃園市桃園區33056文中路745號  
TEL：(03) 392-2661 FAX：(03) 392-2668
- ◎ 新竹分公司：新竹市30060中華路一段210號  
TEL：(03) 535-6388 FAX：(03) 535-6669
- ◎ 台中分公司：台中市南屯區40869五權西路二段822號  
TEL: (04) 2382-5852 FAX: (04) 2382-5586
- ◎ 彰化分公司：彰化市50055金馬路三段623號  
TEL：(04) 761-3121 FAX：(04) 752-3474
- ◎ 嘉義分公司：嘉義市60093自由路248號  
TEL：(05) 233-3086 FAX：(05) 233-3680
- ◎ 台南分公司：台南市70459中華北路一段420號  
TEL：(06) 259-2141 FAX：(06) 258-2122
- ◎ 高雄分公司：高雄市80292大順三路45號  
TEL：(07) 224-9520 FAX：(07) 224-0965
- ◎ 基隆營業所：基隆市暖暖區20542過港路7號  
TEL: (02) 2458-6118 FAX: (02) 2458-6377
- ◎ 蘭陽營業所：宜蘭縣羅東鎮26542公正路382號  
TEL：(03) 956-4119 FAX：(03) 956-4137
- ◎ 花東營業所：花蓮市97054建國路212號  
TEL: (03) 835-9288 FAX: (03) 835-9255
- ◎ 屏東營業所：屏東市90079自由路西段114號  
TEL：(08) 755-3355 FAX：(08) 755-9922



# 行銷策略 — 深耕台灣·佈局全球

Marketing Strategies - Commit to Taiwan & Think Globally

本公司堅持始終如一的高品質策略，品牌形象與消費者使用經驗契合，贏得一致肯定，「高品質、好口碑」深植人心。而深耕經銷通路，組織經銷商聯誼會、培養第二代經營人才，累積五十多年深厚信賴關係，強大的經銷通路鞏固在地深耕的競爭優勢，讓本公司穩居空調市場第一品牌。



作為全球變頻空調領導者，本公司善盡企業社會責任，不斷投入公益、環保活動：連年贊助「日立慈善盃女子高爾夫菁英賽」，將所得捐助公益團體；支持「國際自行車環台賽」，增進單車運動人口、民眾環保觀念和行銷台灣；舉辦「攜手淨灘及節能減碳宣導」、「植樹護大地」等活動，從慈善、體育、環保等多元面向，為創造更美好的家園而努力。

秉持「珍愛地球、深耕台灣」企業理念，本公司持續加強投資，將最先進空調科技扎根台灣，更斥鉅資與台北科技大學共創「智慧空調研發與體驗中心」進行產學合作。本公司不斷與時俱進，開啟Smart Air智慧空調時代，引領空調產業趨勢，從APP遠端遙控、8房、32房集中管理系統，到最多可控2560台室內機的DX控制系統，全方位制御科技領先業界。

結合日立的深厚根基和創新科技與江森自控世界頂尖的專業知識和全球網路資源，本公司可以更快速、更有效率滿足所有建築物空調需求，達到超越客戶期望，帶來更創新、更優質的空調生活。

JCH-TW has been highly acclaimed by customers because of its unwavering belief in high quality and strategic alignment of brand image and user experiences. Good rapport and trust has been established with dealers for upwards of half a century by consolidating sales channels, e.g. forming a dealer association and nurturing second-generation technicians. Strong sales network is a competitive edge which empowers us to lead the AC market in Taiwan.

JCH-TW fulfills its corporate social responsibility through participation in charitable causes and environmental events. We have sponsored Hitachi's golf tournament "Ladies Classic" for years and donated income from it; a bike race "Tour de Taiwan" to increase biker population and raise awareness of carbon reduction; and, beach cleaning and tree planting to promote environmental protection. We intertwine charity, sports, and environment together for the goal to create a better future.

To "cherish the Earth and commit to Taiwan," JCH-TW steps up its investments in state-of-the-art air-conditioning technology in Taiwan. National Taipei University of Technology and JCH-TW collaborated to build a Smart Air Development and Experience Center, an exemplar of industry-academia cooperation. From cloud remote control to DX centralized control system which can cover up to 2,560 rooms, JCH-TW has always been trailblazing on the frontline of AC technology.

Upon the foundation of Johnson Controls and Hitachi, JCH-TW strives to innovate more to meet every single demand for AC in buildings in a faster and more efficient fashion while always exceeding customer expectations.



# 全方位服務

## Customer Service & Technician Training

本公司成立「新e服務中心」(e-Service Center)，365天、24小時全年無休，提供多功能全方位服務，任何時間皆由親切的客服專業人員，依客戶需求提供一系列ABCD服務：A售後服務、B售前服務、C諮商服務、D保養維修服務。更首創業界之先，結合通信與網路科技，率先導入智慧手機即時服務系統，將最新的維修資訊，立即傳給專業服務人員，大幅提昇了服務的效率與品質，讓顧客倍感安心及貼心。

2010年開始公司為提昇國內、外營業與服務人員及經銷商對產品的販賣技巧與維修技術能力，特成立「全球技術訓練支援處」統籌人員技術教育培訓與支援的訓練規劃。且投下巨額經費在新莊工廠建立新的產品教育訓練教室及機體安裝、維修的場地，並設置日立空調產品監控設備的展示兼訓練教室。在長官的鼎力支持下，教育訓練的成效不僅獲得公司及經銷商的認同與鼓勵，也獲得業界的掌聲。

另外，為響應本公司回饋社會的政策及提昇國內冷凍空調市場的安裝維修技術層次。於2009年斥資七千多萬元建置冷凍空調裝修技術士檢定場。於2010年經勞動部勞動力發展署技能檢定中心評鑑合格，並頒發甲、乙、丙級技術士國家級測試檢定場證書，另於2012年再取得即測即評及發證的測試場地證書。本公司除定期承接全國技能檢定測試外，還開辦技術士培訓課程為冷凍空調業服務，善盡一份企業責任。



An e-Service Center has been established to provide 24/7 service throughout the entire year. Calls are answered at any time when a customer has a request. Service requests are categorized into four types: aftersales service, presales service, consultancy, and maintenance and repair. Smart Phone real-time reporting system was introduced to facilitate requests swiftly to service staff, the first of its kind in the industry.

To upgrade sales capacity and repairing skills of our service members and dealers, JCH-TW founded a "Global Technology Training Support Division" in Xinzhuang, New Taipei City in 2010 to invest more in technician development. Equipped with brand-new facilities for installation and repairing trainings, the center was well-received among dealers and in the industry.

In addition, a governmentally-certified test center was incorporated into our Global Technology Training Support Division later on in 2009. An investment of approximately US\$2.26 million was made to install required testing systems and to obtain authorization to issue national certificates in 2010. Moreover, JCH-TW was granted in 2012 the license to be able to issue certificates right on the spot on the day of the tests. Today, technician training courses are offered as well to teach those who are interested in HVAC as an approach to give back to the society.

# 一流的產品

Top-Notch Products



冷氣銷售No.1



理想品牌第一名



空調類最高榮譽白金獎



亞洲區空調類金獎



1976年無聲冷氣夢鄉-本公司最具代表性的產品  
“Dreamland” the most iconic product of JCH-TW



2016年起本公司代理YORK離心式冰水機組在台銷售業務  
YORK Chiller franchised to JCH-TW since 2016

本公司以先進的技術及堅強的研發團隊，開發家用、商用、中央空調及冷凍冷藏等，滿足各種環境需求的空調產品，提供台灣消費者多元且效益的能源解決方案。

本公司的產品多次獲得理想品牌第一名、Trusted Brand台灣區白金獎暨亞洲區金獎，同時獲得德國GfK認證家用冷氣銷售第一、商務人士理想品牌第一名、居家空調理想品牌第一名…等多項榮譽的肯定。本公司產品的高品質令人安心與信賴。

Winning multiple awards speaks for the high quality and reliability of JCH-TW's products over the years. We have received numerous first places from: local home magazine “MyHome,” Best Brands Award, Best Consumer Brand Award, as well as German GfK market research.

JCH-TW makes use of its advanced technology and R&D experiences to develop residential AC, commercial AC, central AC, and refrigerators so as to cater to the needs in varied environments with diversified and efficient solutions.

家用空調



商用空調



中央空調



冷凍冷藏





除濕機  
金獎



空氣清淨機  
金獎



國家  
產品形象獎



商務人士  
理想品牌第一名



經濟部  
節能標章



環保標章



微笑標章



漂亮家居  
理想品牌



金點設計獎



天下雜誌  
企業公民獎



# 桃園工廠

Taoyuan Works



桃園工廠面積45,000坪，一廠建於1986年，以製造窗型及分離式(變頻/定速)冷氣機和家用除濕機為主。二廠落成於1989年，以製造中央系統冰水機、冷凍機、箱型冷氣機、空氣清淨機、變頻多聯式空調機為主，並以特有的生產系統從進料、加工、組立到包裝入庫等，和快速熟練的一貫化生產作業，迅速將每一台空調產品，以客戶最滿意的品質行銷國內外。渦卷式壓縮機廠於1994年落成啟用，並於2000年擴建新廠，生產 $\phi$ 132渦卷式壓縮機，更於2008年完成環保新冷媒R410A高階變頻渦卷式壓縮機的量產。馬達廠於1991年完工，以全新精密自動化科技的生產設備，製造一流的馬達，並於2008年完成渦卷式壓縮機DC無刷馬達的生產，引領生產技術邁向新的里程碑。

經過多年來有計劃的擴廠，如今已成為全國最大的變頻空調機專業製造廠，如此紮實的根基不僅是本公司永續經營的堅強堡壘，也是台灣經濟奇蹟昂首於經濟成長潮流中不可或缺的砥柱。

Taoyuan Works covers an area of 148,761 square meters or 36.9 acres. The Plant One, built in 1986, now manufactures window- and split-type AC units (fixed rate/inverter) and residential dehumidifiers; while the Plant Two, built three years later, produces central water chillers, condensing units, packaged ACs, air purifiers, and VRF units.

JCH-TW can deliver every product to customers at home and abroad expediently at its best quality with its own production system and continuous production, from material input, assembly, to packaging.

The scroll compressor plant was inaugurated in 1994 and expanded in 2000 to manufacture  $\phi$ 132 scroll compressors. The plant also achieved mass production of high-end inverter scroll compressors of the new R410A refrigerant in 2008.

The motor plant was added in 1991 to produce high quality motors through sophisticated automatic facilities and completed the production of brushless DC motors of scroll compressors in 2008, a new milestone in technological advancements.

Over years of expansion, Taoyuan Works has become the largest inverter AC manufacturer in Taiwan. It serves as not only the solid foundation for the sustainable operations of JCH-TW but also one of the economic pillars of Taiwan.

# 設計與研發

Research & Development



為使本公司的產品永遠是顧客心目中理想品牌第一名，本公司以超過200人最堅強的研發團隊，及運用與全球同步的變頻科技，研發、設計出最適合台灣環境與消費習性的變頻空調產品。

關鍵性技術決定產品的優越性，為此我們多年來持續不斷結合專業技術與經驗，研發各種創新技術及組件，例如智慧節能變頻控制、變頻DC渦卷壓縮機及馬達、冷凍循環系統、3D空氣動力風扇系統、熱交換器及空氣清淨等關鍵性技術。並且秉持對產品的創新與品質堅持，持續開發低噪音、省能源、高效率，兼顧健康取向的空調製品，創造客戶舒適美麗的生活空間，滿足客戶全方位的需求。

JCH-TW has a strong R&D team of over 200 engineers to support the company to remain as the top choice for all customers by leveraging global inverter technologies to develop and design AC products which best suit Taiwanese users.

Superiority of products is contingent on key technologies. This is why we have been integrating technologies with our experiences to develop a vast array of innovative techniques and components, such as smart inverter controls, DC inverter scroll compressors and motors, refrigeration cycle system, 3D aerodynamic fan system, heat coils, and other key technologies.

In the meantime, our commitment to innovation and quality has always remained relentless while we develop AC products which are expected to be energy-efficient, low-noise, and high-efficiency. Hence, we can meet our customers' demands so that they can enjoy a more comfortable and better existence.

# 品質管制

Quality Control

本公司為落實「滿足客戶」之品質宣言，在品質管理體系著重於源頭與過程的管理，並秉持「持續改進」的理念，從企劃、設計、性能試作、量產試作、量產、銷售、工事設計及售後服務等八大階段，嚴謹的驗證把關，以確保產品品質。

本公司在驗證設備上擁有業界最多，最精密之性能試驗室33間，其中更有多間1對多多功能試驗室且取得ISO17025實驗室的認證，測試範圍涵蓋全系列製品之規格需求，為本公司空調產品提供最高品質之保證。

In pursuit of customer satisfaction, JCH-TW places tremendous emphasis on its quality control system throughout the entire process. Continuous improvement is also a major factor in this process of eight stages, from planning, designing, functional testing, production testing, mass production, sales, construction design, to aftersales service.

JCH-TW boasts 33 most sophisticated functional testing rooms, the largest number in the industry. One of the rooms is a multifunctional laboratory which is certified by ISO17025 standards and able to cover the testing requirements for all series of our products. This is how JCH-TW ensures the highest quality of its products.



# e化資訊

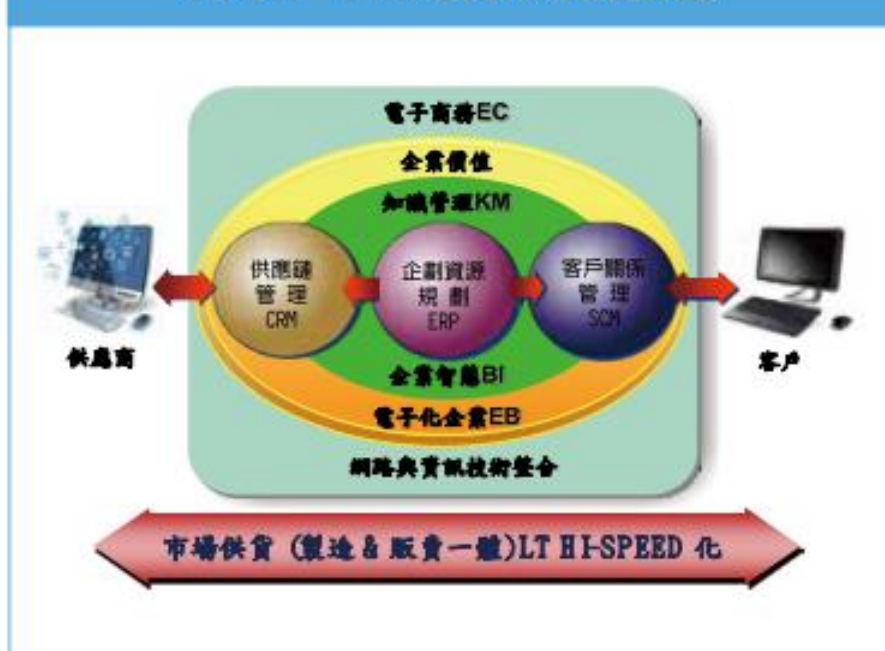
## Information Technology

e化作業是現代企業的命脈，也是21世紀全球化後與世界接軌最重要的利器。台灣日立江森自控股份有限公司擁有優良的IT團隊，架構本公司資訊網，建立完整資訊流，導入ERP BAAN系統…等，並榮獲經濟部e-BASE A等獎章及ISO27001認證取得，目前正致力於IT雲端運算，力求IT管理作業精度提昇，將情報迅速地提供給決策者做經營分析之用，使本公司於業界上居領導地位。

E-operations is the backbone of an enterprise in the globalization tide of the 21st century for it to connect with the world. JCH-TW's IT team establishes the IT network within the corporation to create frictionless information flows, including ERP BAAN system, which is awarded by the Ministry of Economic Affairs of the ROC and verified by ISO 27001.

In hopes to continue to lead the AC market, the IT team is now working on cloud computing to facilitate information output and improve data accuracy for the management to make analyses and form business strategies.

### (JCH-TW) 資訊流構築圖



### (JCH-TW) IT服務



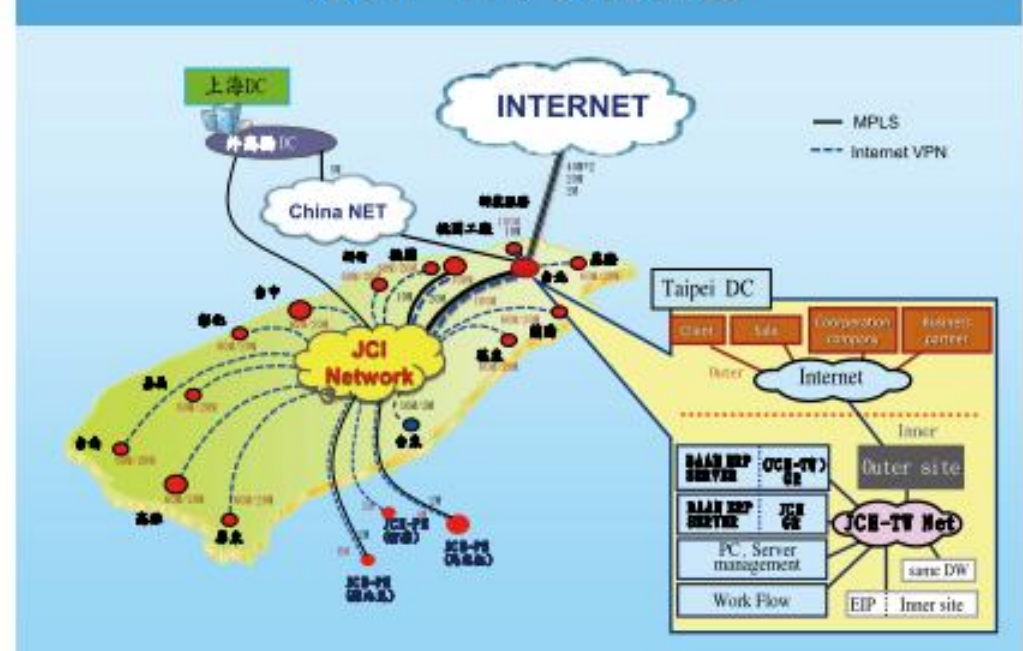
### 日立冷氣「智慧雲端控制系統」



### 系統構成



### (JCH-TW) 網路基磐



# 員工福利

Employee Welfare



員工對公司的向心力，是公司成長的原動力，我們這個大家庭擁有2000多名員工。如何讓大家安心工作、快樂成長又有穩定的家庭生活，是公司無時無刻的課題，除定期實施員工健康體檢外，並有加入勞保、全民健保、辦理員工團體保險、外勤人員意外險及機車第三責任險、子女教育補助、三節禮券、急難貸款、國內旅遊、獎勵員工國外旅遊、福利委員會組織等各項福利措施。此外藉由羽球、籃球、高爾夫球、踏青、自行車、瑜珈等各項社團活動，不僅調劑員工身心，也交流大家的情感，使得員工的每一天都充滿著快樂與希望。

Cohesion and unity of employees act as the momentum for a company to grow, which is why JCH-TW sees its 2,000 employees as its crown jewel and focuses on creating a friendly workplace for them.

In addition to periodic health checks, JCH-TW and its welfare committee offer a great number of benefits to their people, for example group insurance, accident insurance for the field staff, subsidies for children's education, emergency loans, domestic and overseas travels, language learning programs and rewards, and more.

Many sorts of clubs, such as badminton, basketball, bicycling, golf and even charity, are also places for our people to strike a good work-life balance and build a good bond among them while leading a happy and fulfilling life.

# 人才培育

Talent Development

完善的人才培訓計劃，為本公司奠定成功基石，每年定期舉辦階層別、職能別、自我成長及英日語言等專業訓練；另針對公司需求派赴國外研修，協助員工擴大工作領域及視野。每一個員工在本公司的眼裡都是最重要的資產，在經過長期計劃性之專業培訓，成為本公司不可或缺的棟樑。在員工的技能、態度和專業素養與日俱增的提升中，結合組織永續經營的目標，共同成長、茁壯。



Employees are our treasure. Talent development is thus the cornerstone for the success of JCH-TW. Regular trainings of ranks and functions and language programs (English and Japanese) are provided for our employees.

Opportunities of international expatriation are also available for our employees to broaden their horizons and in turn contribute to the sustainable operations of JCH-TW.

All these are expected to help our people grow and develop their potential because only when they grow can JCH-TW grow.





深耕台灣的變頻空調領導品牌

INTEGRITY  
FIRST

PURPOSE LED

FUTURE  
FOCUSED

台灣日立江森自控股份有限公司  
<http://www.jci-hitachi.tw>

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